3.7 onwards:

Take a tables order

* Task: Take a tables order
* Purpose: To record orders and send to kitchen
* Frequency: Roughly 150 times a service, more if customers want to order multiple times (e.g dinner and then desert)
* Sub task | Example Solution:
  + Receive customer requests | Locate menu item in app/website using the search function
  + Confirm item variant (sauces, size, etc) or inform sell out | Check menu item in app/website, it will be marked with a red X if it is sold out, and have options in a drop down menu if the particular menu item has variants
  + Send order to kitchen | Press the send button to send an alert with all the details to the kitchen

Cook Food

* Task: Cook food
* Purpose: To prepare edible food for the customers in return for their money
* Frequency: Unknown and highly variable, depends on how many menu items customers order
* Sub task | Example Solution:
  + Receive notification from wait staff | A screen (computer) displays the new order alongside existing ones
  + Start cooking the order | Mark the order as in progress on the screen
  + Finish cooking and plate up | Mark the order as done on the screen, which sends an alert to FOH

Create analytics

* Task: Create Analytics
* Purpose: To generate analytics on customer, menu, stock, and all other data to increase efficiency and profitability
* Frequency: Once a month
* Sub task | Example Solution:
  + Record all details | Enter in data regularly
  + Generate analytics | Press generate report button to generate graphs and reports

Update Website

* Task: Update Website
* Purpose: To update the website with new menu items, change prices, change advertisements.
* Frequency: Once a week
* Sub task | Example Solution:
  + Access admin section of the website | Input admin credentials
  + Make relevant changes | Edit menu items and change advertisements using drag and drop feature, change prices by typing in a new price
  + Save and update the website | Push the changes to the live website

Drops food to table

* Task: Drop food to table
* Purpose: To drop or deliver food to customers
* Frequency: 150 times per service or more
* Sub Task | Example Solution:
  + Collect food from kitchen | Set status of order as delivered using phone/ipad
  + Take order to customers | Use phone/ipad to check order information for table number

Share information admin – front of house, admin-back of house

* Task: Share information admin – front of house, admin-back of house
* Purpose: To share information from admin to front of house and back of house
* Frequency: unknown
* Sub Task | Example Solution:
  + Send out information | Type information into computer internal mail then send it to all/relevant employees who will receive an alert on their tablet or phone